

Common FAQ

To assist the communication process with staff, students and parents around the school's chosen mobile phone management strategy, these frequently asked questions and answers can be used or tailored to suit a school's particular strategy.

Student Questions

1. What if I don't possess a mobile phone or have not brought it to school that day?

There is no requirement to bring a mobile phone to school.

2. Can I use my phone before and after the school day?

As soon as you arrive at school, all mobile phones should be switched off or placed in airplane mode and locked away as specified in the school's mobile phone strategy. Mobile phones cannot be accessed until you leave the school grounds at the end of the day.

3. What if I need to contact my parent/carer during the school day?

As always, in an emergency, you will always be able to call home through the school office.

4. What if my parent/carer needs to contact me in the event of an emergency?

In the case of an emergency, your parent/carer can contact the school via the front office using the school's number published on the website. A message will then be passed on to you by your teacher, if required.

5. What if I have a medical condition that requires me to use my phone to record or monitor medical information?

If you require the use of a mobile phone for a medical or other reasons, you will be granted an exemption and the details of any exemption will be added to your learning support or personal learning plan. You, your teachers and parents/carers will be made aware of this exemption.

6. How do I know if I am allowed to use my phone for medical reasons?

You will be officially informed by the school about the full details of any exemption granted and the terms of use for that exemption.

7. What if the school goes into lockdown or lockout?

In the case of a lockout or lockdown, the school will make your parents or carers aware of the situation, if required. If needed, your parents can also contact the school via the front office using the school's contact information available on the website.

8. I use my phone to purchase food from the canteen or buy uniform items.

Students are encouraged to bring their physical EFTPOS/debit cards to school with them to enable cashless transactions. Alternative payment methods may be available, and these will be communicated to you and your parents/carers.

9. Can I bring my laptop or iPad to school?

Yes, this plan only covers personal mobile phones. iPads and personal computers used for learning in the classroom are not included.

10. I have a job. How can my employer contact me about work shifts?

Students should alert their employers about the school's mobile phone strategy and advise that they may not see any messages the employer sends until after school. Alternative methods of contacts such as email could also be used.