

Common FAQ

To assist the communication process with staff, students and parents around the school's chosen mobile phone management strategy, these frequently asked questions and answers can be used or tailored to suit a school's particular strategy.

Parent/Carer Questions

- 1. What if a student does not comply with the mobile phone plan and accesses it at during the school day?**

Students will be made aware of all the new school rules ahead of Term 4 and will be required to comply with them. As with all school rules, student refusal will result in appropriate action being taken, in accordance with the school's behaviour code/policy.

- 2. What if a student needs to make an urgent phone call home?**

Students will be allowed to call home via the front office in arrangement with teaching staff and school administration support staff.

- 3. What if a student with a medical condition requires their phone to record medical information?**

If your child has special medical requirements, you may apply for an exemption and varied terms of use or arrange a meeting with the school executive to discuss the best options for your child.

- 4. How do I arrange permission for my child to use their phone for medical reasons?**

You will be able to make a request for an exemption during Term 3. If appropriate, an individualised plan for usage will be developed. It will take into account their medical needs and set the terms and conditions for phone use, that incorporate school guidelines.

5. What if the school goes into lockdown or lockout?

In the case of a lockout or lockdown, you will be notified via phone call or text message. You can also contact the school via the front office using the school's contact information available on the website.

6. What happens with mobile phones on excursions?

Mobile phones are not permitted to be used during school excursions taking place during school hours. If the excursion is overnight or over a number of days and nights (residential), special information will be provided to you via the teacher organising the excursion(residential) around the parameters of phone usage from students.

7. How will the school manage the administration of parent enquiries?

Schools will connect with parents in the usual ways and can be contacted anytime via the front office.

8. Can students access their phones during after hours on excursions/residentials/workshops?

Students will be permitted to access their phones during communicated times only.

9. What if my child needs to purchase food at the canteen?

Students are encouraged to bring their physical EFTPOS/debit cards to school with them to enable cashless transactions. Alternative payment methods may be available, and these will be communicated to you before Term 4.

10. What if my child needs to use their phone for classwork?

Students will not be using their phone for classwork. The school has access to a range of other digital devices that are more suitable and conducive to student learning.

11. Will the school send a message to my child if I need to contact them?

Messages from parents to students will be passed on as usual.

12. Will my child be allowed to call me?

Students will be allowed to call you for urgent situations. If they need to urgently call home, they must advise their teacher, who will work with the front office, to contact a parent/carer if required.

13. Can students use laptops during breaks?

Yes, this plan only covers personal mobile phones. iPads and personal computers used for learning in the classroom are not included.

14. What if my child chooses to leave their phone at home?

There is no requirement to bring a mobile phone or related accessories to school.